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**BOYS & GIRLS CLUB  
OF LA PLATA COUNTY**

**FAMILY ORIENTATION  
HANDBOOK  
SUMMER 2026**

## **WELCOME TO THE BOYS & GIRLS CLUB**

During the Summer, our program serves children in 4<sup>th</sup> through 12<sup>th</sup> .grade at the Main Club at 2750 Main Ave.

The Boys & Girls Club is a program designed to provide fun, engaging, activities for kids. The Boys & Girls Club's outcome driven program supports academic success through activities that promote character and citizenship (leadership), and healthy lifestyle behaviors (active play, smart choices, etc.) together with STEM, and the arts.

This Family Orientation Handbook outlines what you may expect from the Boys & Girls Club and contains our policies and procedures.

Please don't hesitate to reach out if you have any questions or concerns—I'm here to help and ensure the best experience for your child(ren).

Frank Knappe  
Director of Operations  
Main Club Boys & Girls Club of La Plata County  
970-375-0010  
Frank.knappe@bgclaplata.org

### **Phone & Email**

970-375-0010  
info@bgclaplata.org

### **Address**

**2750 Main Avenue, Durango, CO 81301**

### **HOURS OF OPERATION**

The Boys & Girls Club- Main Club Summer Program operates from 7:30 am- 5:30 pm  
Monday-Thursday and Friday 7:30am-12:30pm

**Drop off and Pickup-** Club members should be dropped off and picked up at the doors on the east side of our building. Youth are required to be checked out unless they are given written permission to sign themselves out of the program.

### **IDENTIFICATION**

Any adult (parent, grandparent, family friend, etc.) will be required to show official identification to pick up their child. As our staff becomes familiar with you, it will no longer be required. However, it is always a good idea to bring your ID in the event there

is a substitute who is unfamiliar with you. Please communicate the need for ID with any person who will be picking up your child(ren).

## **FAMILIARIZE YOURSELF WITH OUR PROGRAM'S POLICIES AND PROCEDURES**

### **CLUB MEMBER INFORMATION:**

It is required to have a current Boys & Girls Club membership before your child may attend programming. Memberships go from August-August, following the school year schedule. Using the parent portal, memberships must be updated annually and all information must be confirmed. If you have changes to contact information, addresses, emergency contacts or other information during the year, please make the change in the parent portal or contact the front office at [info@bgclaplata.org](mailto:info@bgclaplata.org) or 970-375-0010.

### **FEES & FINANCIAL ASSISTANCE**

#### **Fees**

Regular Rate: \$30/day for Mon-Thurs, \$20/day for Fri

#### **Financial assistance**

Thanks to generous donors, we have the ability to offer financial assistance to qualifying families. The short application is available online at [www.bgclaplata.org](http://www.bgclaplata.org). You may also request a paper application.

### **FINANCIAL POLICIES**

- We do not issue year end receipts for childcare. If you plan on itemizing childcare expenses at tax time, you will need to keep track of your own expenditures. The Tax ID or EIN is 20-5112759.
- Refunds will be issued for cancellations made 14 or more days in advance. There will be no refunds given if a cancellation is made less than 14 days in advance, unless the vacancy created is immediately filled in from the waiting list.
- We do not transfer registered days. If you need to make a change more than 14 days in advance, we can issue a refund. You can choose to use that refund to register for the new day you need.
- Refunds will be issued if a child is withdrawn permanently,

- Refunds will be issued if a family is asked to find alternate care due to one of the following reasons: repeated behavior citations/unsafe behavior by child, inappropriate behavior by a parent or guardian, repeated late pick-ups

## **STAFFING**

Each of our Club sites has a Club or Site Director and Program Specialists who complete thorough background checks, reference checks and safety training. In addition, Program assistants and Up Next High School interns assist with program implementation.

## **ATTENDANCE PROCEDURES**

Attendance is taken several times daily. Parents/guardians are responsible for notifying the Club site staff if their child will be absent from the program. **Please call or text the SITE phone number to report absences.**

Repeated failure to notify your site staff directly regarding absences may be cause for dismissal from the program.

## **LATE PICK UP**

Our program ends at 5:30 PM Monday through Thursday and 12:30 pm on Fridays. Parents who are running late must call program staff. **State regulations require that our staff call the Department of Human Services if a parent/guardian is more than 30 minutes late.**

Three late pick-ups may result in your child being dismissed from the program.

## **VISITORS and VOLUNTEERS**

We may occasionally invite outside agencies into the program to present an activity. These individuals will be thoroughly vetted and will not be left alone with children. All volunteers go through the same background check process as staff members.

## **SNACK**

One small snack is provided each day. Children are encouraged to bring their own snacks to supplement what is provided.

If your child has a food allergy, we will try our best to accommodate them. We have very limited options for gluten/dairy/nut/etc. free snacks.

## **COMMUNICATION**

Parents/guardians will receive text and/or email alert notifications from the Club in the case of urgent operations changes (cancellations due to weather or lack of staff, for example). Please email [info@bgclaplata.org](mailto:info@bgclaplata.org) with phone and email updates to ensure you receive this important information.

Please remember to send information about changes to emergency contact information to [info@bgclaplata.org](mailto:info@bgclaplata.org), as well.

Families will receive the Club's e-news regularly via email.

## **WATER**

Occasionally the City of Durango needs to shut the water off in a building, either for maintenance or because of a problem. If they determine that the water will be off for more than two hours, we will require parents to pick up their children as soon as possible. State law dictates that child(ren)s cannot be in a building without running water for more than two hours.

## **BEHAVIORAL SAFETY POLICIES**

At the Boys & Girls Club of La Plata County, our top priority is to ensure a safe and supportive environment for all our members. We are committed to promoting a space where children can enjoy themselves, engage in fun and educational activities, and where staff can lead these programs effectively. To maintain this environment, we have established a safety policy that outlines expectations. We encourage open communication between staff and families to address any concerns or to support behavioral improvements.

We appreciate your cooperation and commitment to maintaining a positive and safe environment for all our members.

To keep everyone safe and ensure that our programs run smoothly, behaviors are categorized into three tiers, each with specific examples and corresponding actions:

### **Tier One Behaviors**

*Examples:*

- Disrespectful behavior towards peers and staff
- Refusing to follow directions or participate
- Creating disturbances that affect others' ability to participate
- Mistreating Club equipment and supplies
- Refusing to follow Club rules and expectations

*Action:*

- **Initial Incident:** Staff will address the behavior and discuss it with the Club member.
- **End of Day:** Staff will inform parents/guardians of the incident when the child is picked up.
- **Repeated Incidents:** Repeated Tier One behaviors within a month may necessitate a safety agreement to outline expectations and consequences.

### **Tier Two Behaviors**

*Examples:*

- Briefly leaving the group or hiding from staff and peers
- Putting hands on another Club member (e.g., pushing, shoving, grabbing)
- Unsafe behavior on the bus

*Action:*

- **Initial Incident:** Staff will address the behavior and discuss it with the Club member.
- **End of Day:** Staff will inform parents/guardians of the incident when the child is picked up.
- **Consequences:**
  - If similar behavior occurs a second time within a month, the Club member may lose attendance privileges for one day and a safety agreement will be created.
  - If the behavior happens a third time a month, the Club member will lose attendance privileges for two days.
  - Continued behavior issues may result in longer-term suspension or potential permanent exclusion from the program.

### **Tier Three Behaviors**

*Examples:*

- Physical aggression (e.g., punching, hitting, fighting, throwing items at someone)
- Destruction of property
- Physical aggression towards staff
- Use of derogatory comments
- Harassment or bullying
- Elopement (leaving the program area without permission)
- Inappropriate behavior during field trips

*Action:*

- **Immediate Response:** Parent/guardian must pick up their child.
- **Safety Agreement:** A safety agreement will be created outlining expectations and consequences.
- **Consequences:**
  - The Club member will lose attendance privileges for at least one day.
  - Continued Tier Three behavior within a month may result in extended suspension or permanent exclusion from the program.

### **Parent/Guardian Safety Resources:**

Safe-to-Tell: <https://safe2tell.org/>

Bullying Prevention: <https://www.stopbullying.gov/prevention/how-to-prevent-bullying>

Child Safety: <https://www.bgca.org/about-us/child-safety>

## **MANDATORY REPORTING**

The Boys & Girls Club staff are mandatory reporters. We are required, by law, to report any suspicions of abuse or neglect to the Department of Human Services.

## **INFLUENCE OF DRUGS OR ALCOHOL**

If staff suspects that an adult is under the influence of drugs or alcohol at the time of pick up, and the adult is driving, our staff will suggest the adult find an alternate method of transportation. If this suggestion is not taken, 911 will be called and the adult's name and vehicle license plate will be reported.

## **HEALTH, SAFETY, AND MEDICATIONS**

Our site is equipped with a first aid kit. At least one staff person at each site is CPR/First Aid certified. The Site/Club Director will notify parents immediately of serious injury or illness. A written record will be kept of all injuries and accidents requiring first aid.

Emergency medications (epi pens/inhalers, etc.) and medications prescribed for a disability are the only medications administered by our staff. Communicate with your Site Director in advance to coordinate medication administration.

If a child becomes ill while at our program, the parent/guardians will be called and asked to pick their child up early.

In the event of an emergency warranting medical attention or considered life threatening, our staff will call 911 or take other necessary emergency action. Parents/guardians and/or emergency contacts will be contacted after 911 has been called.

## **SUNSCREEN**

The Colorado Department of Human Services has issued regulations for the use of sunscreen and shade requirements at childcare centers. Children over the age of four are allowed to apply sunscreen themselves. *If you would like your child to wear sunscreen at recess and during outdoor field trips, please provide them with a bottle for their backpack.* We will remind all children to apply it before heading outside.

## **HOW SICK IS TOO SICK**

Our exclusion from care is based on recommendations from the public health department. It includes, but is not limited to the following:

- **Fever:** Children should be kept at home if they run a temperature of 100 degrees or more. They may return to care after being fever free without medication for fever reduction for at least 24 hours.
- **Vomiting:** A child who cannot hold stomach contents down must be excluded from care until they have had normal meals and the vomiting has subsided for at least 24 hours.
- **Diarrhea:** This is defined as loose watery stools that cannot be contained. If a child has three stools in a period of 2 to 3 hours that cannot be contained in the diaper or

clothing, parents will be notified. Numerous germs can be passed through feces and if it is uncontrollable there is greater danger that it will spread, potentially infecting several children. The child may return to care once they have normal stools while eating regular meals.

- **Nose & Eye discharge:** Children who have thick, green, excessive discharge will need to be excluded from care until they have seen a doctor, and it is under control.
- **Conjunctivitis:** Commonly known as pink eye, this is a condition that is very contagious. A child whose eyes are inflamed, red, itchy or draining with mucus needs to be removed from care. They may return once the child is on medication for 24 hours and there is no further drainage.
- **Open blisters or sores:** Any open place on a child's skin that is bleeding or oozes bodily fluid can be hazardous. The child needs to be excluded until the skin is crusted over.
- **Skin rashes:** All skin rashes need to have a doctor's note indicating the child is not contagious to return to care.
- **Sore Throat:** A child who has a sore throat, especially if accompanied by fever or swollen glands should be kept at home. A child with strep throat must have had at least 24 hours of an antibiotic to return to the center.
- **Respiratory Symptoms:** This includes difficulty in breathing, or continuous coughing to the point that the child cannot rest comfortably.
- **Head Lice and Nits:** Parents will be notified to pick up a child with a suspected or confirmed lice infection. Treatment will be required. The child may return to school as she or he is completely free of lice and nits. Children will be inspected when they return to school.

## **PERSONAL POSSESSIONS**

Please have your child(ren) keep their personal possessions at home. If they do bring items to our program, we will ask that they remain in their backpack.

## **MEDIA/SCREEN POLICY**

On occasion (usually due to children earning a reward or inclement weather) we will show a movie. We use commonsensemedia.org to decide which movies are appropriate for the group to watch. You may opt your child out of any media/screen time during registration.

Children are required to follow the Club's Acceptable Technology Use policy available at [bgclaplata.org](http://bgclaplata.org). Click on the About Us/Club Member Safety tab.

## **INCLEMENT AND EXCESSIVELY HOT WEATHER**

During periods of severe weather children will remain indoors. Please make sure your child comes to Club dressed appropriately for outdoor time.

## **ACCOMMODATIONS**

The Boys & Girls Club daily programming is facility-based, and group structured. Youth rotate through a variety of activities, both inside and outside, small and large group

sizes, and activities range from physical activities to seated, discussion-based activities. Youth are expected to remain in their assigned groups and participate in each rotation. If you believe this format may be challenging for your child, contact the Club at 970-375-0010 to discuss strategies and reasonable accommodations.

### **SAFETY POLICIES**

The Club @DurangoSchools is required to have safety guidelines on site.

These include:

- Evacuation procedures
- Lock-Downs
- Secures
- Communication between schools and administration during crisis situations
- Fire drills
- What to do in case of a gas leak
- What to do in case of serious injury or medical emergency
- Emergency Call Procedures
- Listing of Emergency contacts
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These policies are available on flip charts stored in our area at each school site.